

ATTACHMENT NO. 2 – COMPLAINT / CLAIM FORM

(For making a warranty claim regarding a defect in the goods within the 24-month warranty period)

To:

KolemKolem Kampeny s.r.o.
Lipno nad Vltavou 307
382 78 Lipno nad Vltavou

Email: info@kolemkolem.info

Submission of a warranty claim

Order number / Invoice number: _____

Date of purchase of the goods: _____

Claimed goods: _____

Description of the defect (please state what the defect consists of and how it manifests):

Preferred method of handling the claim:

- Repair of the goods
- Replacement with new goods
- Reasonable discount from the purchase price

- Refund (withdrawal from the contract due to the defect)

Contact details for notification:

Name and surname: _____

Phone: _____

Email: _____

Note: The warranty does not cover normal wear and tear or mechanical damage caused during sports activities or improper use.

In _____ on _____

(date)

Consumer's signature: _____